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UNIVERSITI TEKNOLOGI MARA
Bahagian Zakat, Sedekah dan Wakaf

GIFA GLOBAL ISLAMIC FINANCE AWARDS

LEMBAGA ZAKAT SELANGOR MAJLIS AGAMA ISLAM SELANGOR

PERBADANAN WAKAF SELANGOR

PROJECT TITLE : EZ-ZAWAF UiTM (PRODUCT ID : 90)

A Digital Transformation of Zakat, Sadaqah and Waqf Management in Universiti Teknologi MARA

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ABSTRACT

EZ-ZAWAF is a digital transformation in the management of zakat, sadaqah and waqf at Universiti Teknologi MARA (UiTM) since the COVID-19 pandemic hit the world. This digitization innovation is implemented through two phases, the first, the phase of adapting changes towards a hybrid digital system, while the second phase focuses on the full implementation of digital systems and the strengthening of new systems implemented. Focus is given to the aspects of zakat, sadaqah and waqf collection that are implemented online, and then the aspects of implementation that are controlled and implemented in synergy and integrity. Next, the evaluation by outcome is made based on the framework of *Maqasid Shariah* and Sustainable Development Goals (SDGs) in line with the instruments of zakat, sadaqah and waqf implemented at UiTM. Through this management transformation innovation, the management of zakat, sadaqah and waqf in UiTM becomes more efficient, user-friendly and meets the purpose of implementation through the evaluation based on *Maqasid Shariah* and SDGs. The implementation of EZ-ZAWAF can be the best guide to the management of zakat, sadaqah and waqf in universities throughout Malaysia, and can be a guide in the implementation at the State Islamic Religious Council (SIRC) throughout Malaysia.

OBJECTIVES

1. Digital transformation in the management of zakat, sadaqah and waqf at Universiti Teknologi MARA (UiTM).
2. To make management of zakat, sadaqah and waqf at UiTM more efficient, easy and user friendly.
3. Outcome assessment is made based on the framework of Maqasid Shariah and Sustainable Development Goals (SDGs).

PROJECT SIGNIFICANT

1. Fully digital implementation in zakat, sadaqah and waqf collection at UiTM.
2. Distribution of zakat and sadaqah through E-Wallet in 1st phase of implementation.
3. Application process and distribution of zakat and sadaqah is fully implemented through the EZ-ZAWAF Apps in the 2nd phase of implementation.

METHODOLOGY

1. Library Research – Careful examination of relevant information / sources including article, related legislation (enactment and act), reports, fatwas etc.
2. Interviews – Conducted interviews with officers from Lembaga Zakat Selangor (LZS) & Perbadanan Wakaf Selangor (PWS).
3. Analysis of Collected Data – Utilizing Atlas.Ti in capturing and analyzing data collected though library research and interviews.
4. EZ-ZAWAF model developed and implemented in UiTM during COVID-19
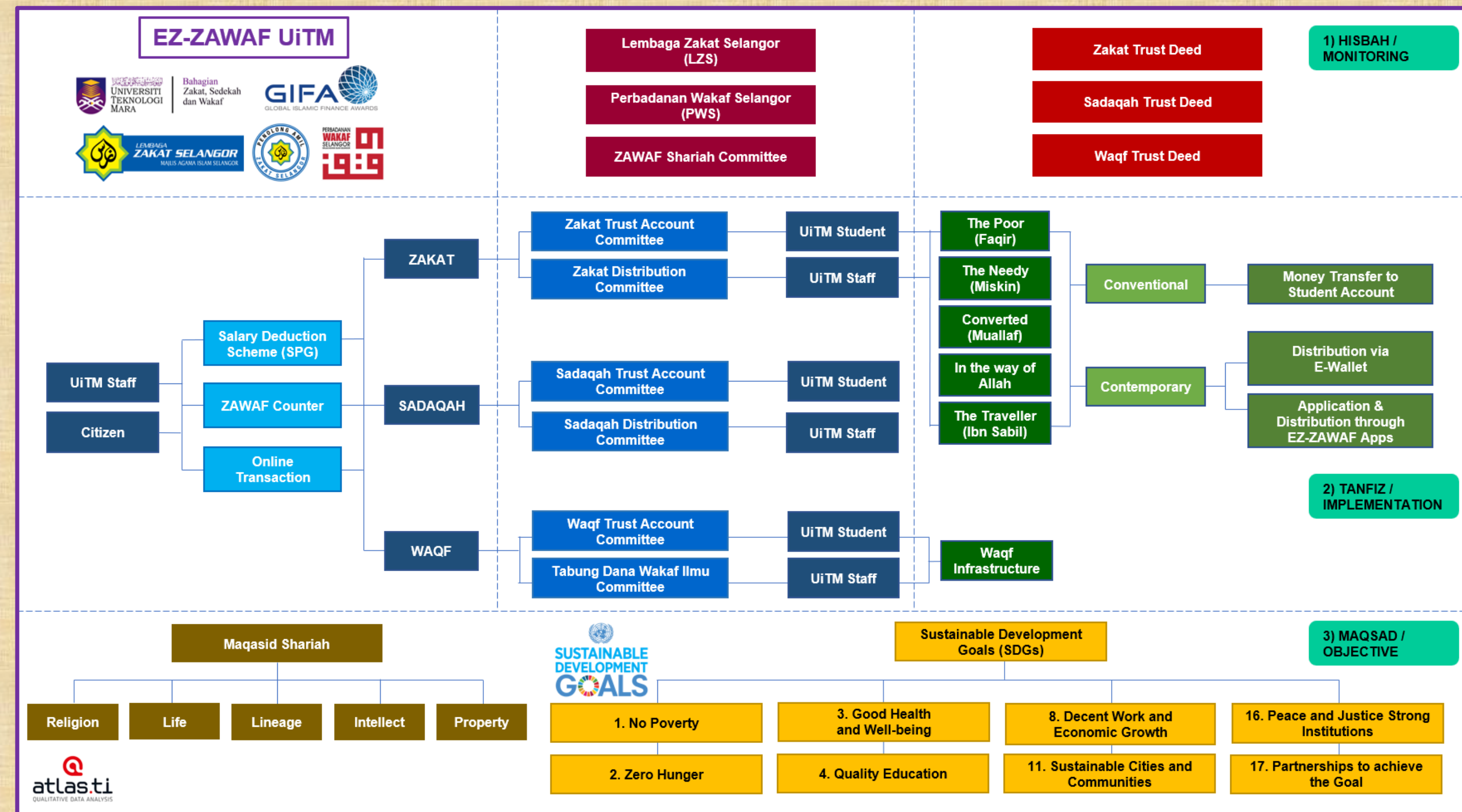
ORIGINALITY OF INNOVATION

1. Conventional methods in zakat application process in person and in physical form
2. This process requires a physical meeting, the cost of printing the form, verification of the physical document, a specific place and time of the interview process, a long physical form processing time.
3. Through the implementation of EZ-ZAWAF, the restructuring of all processes to online digital methods. The application is via online, faster, easier, transparent and user friendly.
4. The first time implementation of zakat distribution via E-Wallet that suits the pandemic environment, systematic, controlled (restrictions on alcohol, cigarettes etc.), payment of tuition fees and college through one system, and also cash withdrawal.
5. EZ-ZAWAF E-Wallet also connected to off-campus merchants for the purchase of student necessities such as Tesco, Mydin, Segi Fresh, Econsave, Domino, 99 Speedmart, KKmart, MrDIY and C-Zone.

USABILITY OF EZ-ZAWAF INNOVATION

1. Zakat, Sadaqah and Waqf Division (ZAWAF), Universiti Teknologi MARA (UiTM) has set a target for the implementation of full digital transformation in the management of zakat, sadaqah and waqf in UiTM in 2025.
2. Digitization initiatives in all aspects of management will be implemented in stages according to the set phases. However, due to the COVID-19 pandemic that hit the world and the implementation of the Movement Control Order (PKP) throughout Malaysia, ZAWAF UiTM managed to adapt to the current situation and accelerate the digital transformation process within a year through the implementation of EZ-ZAWAF UiTM.
3. The implementation of digital transformation through EZ-ZAWAF UiTM has made the process of collection and distribution of Zakat, Sadaqah and Waqf implemented more efficiently, easily and quickly, and at the same time user-friendly and suitable to be implemented in pandemic situations that hit the world.

REPLICABILITY

EZ-ZAWAF UiTM has made the process of collection and distribution of Zakat, Sadaqah and Waqf implemented more efficiently, easily and quickly, and at the same time user-friendly and suitable to be implemented in pandemic situations that hit the world. This EZ-ZAWAF model could be made as reference for other zakat, sadaqah and waqf institutions at the national and international level.

INTELLECTUAL PROPERTY RECOGNITION (IPR)

EZ-ZAWAF UiTM (IP CODE - CR003725)

Commercial Values EZ-ZAWAF

States Islamic Religious Councils (SIRC) throughout Malaysia

AWARDS AND RECOGNITION

1. Best Zakat Management in Higher Education Institution Award 2020, Global Islamic Finance Awards 2020 (GIFA 2020).
2. Anugerah Prestasi Komitmen dan Pengurusan Terbaik 2020, Lembaga Zakat Selangor (LZS), Majlis Agama Islam Selangor (MAIS).
3. Silver Award, Malaysia Technology Expo 2020 (Special Edition), COVID-19 International Innovation Awards
4. Best Zakat Management in Higher Education Institution Award 2021, Global Islamic Finance Awards 2020 (GIFA 2021).
5. Bronze Award, Malaysia Technology Expo 2021 (MTE 2021): SDG International Innovation Awards (SDGIIA) 2021.
6. Silver Awards, Invention , Innovation & Design Exposition 2021 (IIDEX 2021), Universiti Teknologi MARA.

PRODUCT BENEFITS

1. Digital transformation in the management of zakat, sadaqah and waqf at Universiti Teknologi MARA.
2. Management of zakat, sadaqah and waqf at UiTM more efficient, easy and user friendly.
3. Fully digital implementation in zakat, sadaqah and waqf collection at UiTM.
4. Distribution of zakat and sadaqah through E-Wallet in 1st phase of implementation. Application process and distribution of zakat and sadaqah is fully implemented through the EZ-ZAWAF Apps in the 2nd phase of implementation.

RESEARCH AND PUBLICATION